SOURCES SOUGHT | CLOSED | FEDERAL

Enterprise Customer Experience 2 (ECX) 2 - Request for Information (RFI)

Department of Homeland Security › US Citizenship and Immigration Services › USCIS Contracting Office(Erbur)

Solicitation `70SBUR27I00000002`

Closed on Nov 12, 2026 · similar open RFPs on page 5

Scan for the live page

RFP DETECTOR SCORE

Medium data confidence

Score at publication: 62 (C)

Frozen when the RFP closed; closed RFPs never show a live score

Fair (C, 62/100): posted today, 15 days to respond.

+9.0 Freshness | +5.4 Time & stage | −2.0 Issuer & market

Informational, not advice. How the score works: rfpdetector.com/methodology/score

At a glance

VALUE	SET-ASIDE	NAICS	PSC
Not stated No value published	**None** Full and open competition	**517111** Wired Telecommunications Carriers	**Not stated**
PLACE OF PERFORMANCE	**POSTED**	**RESPONSE DUE**	**LISTING**
Vermont	**Oct 28, 2026** Updated Nov 5, 2026	**Nov 12, 2026, 8:00 AM EST** Closed	**Official federal notice** Updated Nov 5, 2026

Our summary

US Citizenship and Immigration Services (USCIS Contracting Office(Erbur)), part of the Department of Homeland Security, posted a request for information titled “Enterprise Customer Experience 2 (ECX) 2 - Request for Information (RFI)” under solicitation number 70SBUR27I00000002. It was first posted on Oct 28, 2026 and has been updated 2 times since. The response deadline was Nov 12, 2026, 8:00 AM EST. It is classified under NAICS 517111 (Wired Telecommunications Carriers)....

Summary by RFP Detector.

Timeline

Blue line: today (Nov 19)



02 Score breakdown

Every RFP starts at 50. Each factor adds or subtracts points depending on how this RFP compares with a typical one, scaled by its weight and by how sure we are of the data. Unknown data has no effect.

Factor		◀ lowers the score · raises the score ▶	Points	Range
Value	UNKNOWN		0.0	−18.0 / +18.0 w 20 · conf 0%
No value published, and there isn't enough award history to estimate one. Scored as neutral.				
Competition & access	ESTIMATED		−0.6	−18.0 / +18.0 w 20 · conf 60%
Full and open competition.				
Issuer & market	ESTIMATED		−2.0	−23.4 / +12.6 w 20 · conf 25%
3 other RFPs from US Citizenship and Immigration Services on RFP Detector in the past 12 months; no award history found.				
Time & stage	MEASURED		+5.4	−14.9 / +12.2 w 15 · conf 100%
Sources sought (market research, not a bid): 15 days to respond (due Nov 12, 2026, 8:00 AM EST).				
Clarity & completeness	ESTIMATED		+0.3	−18.9 / +8.1 w 15 · conf 75%
Documents not listed, 2 named contacts with email, 203-word description.				
Freshness	MEASURED		+9.0	−9.0 / +9.0 w 10 · conf 100%
Posted today.				

Starts at 50 · contributions sum to **62.1**

Score at publication **62** (C)

Score trend

Recorded whenever the score changes, last 30 days

Closed RFPs keep their score at publication, so there is no live trend.

Evaluated Oct 28, 2026, 3:24 PM EDT · version 1.0.0

How the score works

Value	weight 20 · −18.0 to +18.0
Competition & access	weight 20 · −18.0 to +18.0
Issuer & market	weight 20 · −23.4 to +12.6
Time & stage	weight 15 · −14.9 to +12.2
Clarity & completeness	weight 15 · −18.9 to +8.1
Freshness	weight 10 · −9.0 to +9.0

Measured data counts fully, estimated data counts less, unknown data counts zero. Grades: A 80–100 · B 65–79 · C 50–64 · D 35–49 · F 0–34. Data confidence (53/100) is how much of the score rests on measured data.

Full methodology: rfpdetector.com/methodology/score

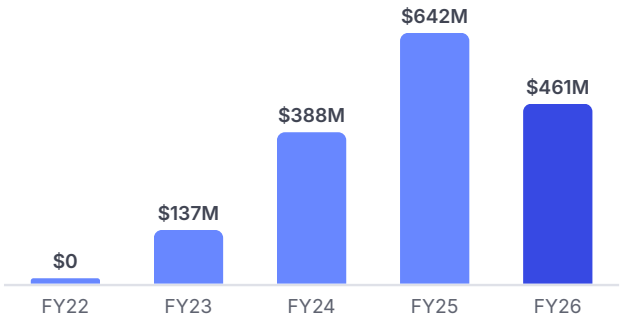
03 Market intelligence

Federal contract awards for all agencies, NAICS 517111 (no agency-specific history found). Award counts and sizes cover new awards in FY24–FY26; dollars are obligations in the same window.

CONTRACTS AWARDED	TOTAL OBLIGATED	MEDIAN AWARD OVER $25K
4,992	**$1.5B**	**$82K**
New awards, FY24–FY26	Obligated FY24–FY26	1,795 awards above $25K

Obligations by fiscal year

all agencies, NAICS 517111



Award size

All agencies NAICS 517111 contracts, FY24–FY26 (log scale)



For reference, the typical federal contract award above $25K across all agencies is about $69K.

Largest recipients in this market

Share of obligated dollars, FY24–FY26

1	CACI, Inc. - Federal	$234M	16%
2	Verizon Business Network Services LLC	$177M	12%
3	At&t Enterprises, LLC	$171M	11%
4	M. C. Dean, Inc.	$161M	11%
5	Lumen Technologies Government Solutions, Inc.	$105M	7%

These are the largest recipients across this agency and NAICS code, not the incumbent of this RFP. Concentration feeds the Competition & access factor.

How this market feeds the score

Value	Competition & access	Issuer & market
0.0	−0.6	−2.0
Value not published	Full and open	Little issuer history

Federal award history: contract award types A–D, FY24–FY26, updated Nov 15, 2026. No agency-specific bucket had at least 20 awards, so all agencies are shown.

04 Requirements & logistics

Facts from the notice. Confirm every requirement and date on the official notice before responding.

Eligibility

SET-ASIDE

Full and open competition: any responsible business may respond.

NAICS

517111 Wired Telecommunications Carriers

Place & submission

PLACE OF PERFORMANCE

Vermont

HOW TO SUBMIT

As instructed in the official solicitation

OFFICIAL SOLICITATION

Open the official solicitation at rfpdetector.com (free account)

Contacts

LaSean Gray · primary
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Brittany Willette · secondary
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Documents

No documents are listed on the notice.

Open the official solicitation at rfpdetector.com (free account)

This RFP is closed

Responses are no longer accepted, so the response checklist is omitted. The facts above stay available for reference and for similar bids; see similar open RFPs and more from this issuer on page 5.

05 Related RFPs

Open RFPs with the same NAICS industry group or category (same state first, then by score), and more from this issuer. Each title links to its page on RFP Detector.

Similar open RFPs

- B | 75 **Amendment 0003 - Army Contracting Command - Aberdeen Proving Ground (ACC-APG)Capability P...**
  Department of the Army · Due Dec 10
- B | 73 **Power Supply**
  Defense Logistics Agency · Due Dec 2
- B | 71 **Amplifier, Radio Freque**
  Defense Logistics Agency · Due Dec 3
- B | 71 **Accessory Kit, Mast**
  Defense Logistics Agency · Due Dec 1
- B | 71 **Antenna**
  Defense Logistics Agency · Due Dec 1

More from USCIS Contracting Office(Erbur)

- C | 55 **OPEX Software Licenses and Maintenance Support Services For The Office of Intake and Docu...**
  US Citizenship and Immigration Services · Closed
- C | 59 **Home Country Support Services**
  US Citizenship and Immigration Services · Closed
- D | 37 **SurveyMonkey Software License Subscription**
  US Citizenship and Immigration Services · Closed

Data and as-of times

Notice data	Official federal notice, first seen Nov 13, 2026, updated Nov 5, 2026
Market data	Federal award history, contract award types A–D, FY24–FY26, updated Nov 15, 2026
Score	RFP Detector Score v1.0.0, evaluated Oct 28, 2026, 3:24 PM EDT (score at publication, frozen)
Report	ID 2e7d8f2673d7fafb562e · generated Nov 19, 2026, 9:12 PM EST
Official notice	Open the official solicitation at rfpdetector.com (free account)

DISCLAIMER

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