PRESOLICITATION OPEN FEDERAL

IT Support Services (ITSS)

Department of Homeland Security › US Immigration and Customs Enforcement › Information Technology Division

Solicitation F2027701000007

Scan for the live page

C
56

RFP DETECTOR SCORE

Fair · 56 / 100

Medium data confidence

Fair (C, 56/100): posted today.

+9.0 Freshness −2.7 Clarity & completeness +1.2 Time & stage

Informational, not advice. How the score works: rfpdetector.com/methodology/score

At a glance

VALUE	SET-ASIDE	NAICS	PSC
Not stated No value published	**None** Full and open competition	**541512** Computer Systems Design Services	**7E20** Product / service code
PLACE OF PERFORMANCE	**POSTED**	**RESPONSE DUE**	**LISTING**
Washington, District of Columbia	**Nov 17, 2026**	**Dec 17, 2027, 8:00 PM EST** 394 days left	**Official federal notice** Updated Nov 17, 2026

Our summary

US Immigration and Customs Enforcement (Information Technology Division), part of the Department of Homeland Security, posted a presolicitation notice titled “IT Support Services (ITSS)” under solicitation number F2027701000007. It was posted on Nov 17, 2026. Responses are due Dec 17, 2027, 8:00 PM EST. It is classified under NAICS 541512 (Computer Systems Design Services) and product/service code 7E20. No set-aside is listed. The place of performance is Washington, District of Columbia. The listed point of contact is Maxine Edwards.

Summary by RFP Detector.

Timeline

- **Posted** — Nov 17
- **Response due** — Dec 17
- **Archive** — Dec 18

02 Score breakdown

Every RFP starts at 50. Each factor adds or subtracts points depending on how this RFP compares with a typical one, scaled by its weight and by how sure we are of the data. Unknown data has no effect.

Factor		◀ lowers the score · raises the score ▶	Points	Range
Value	UNKNOWN		0.0	−18.0 / +18.0 w 20 · conf 0%
No value published, and there isn't enough award history to estimate one. Scored as neutral.				
Competition & access	ESTIMATED		−0.6	−18.0 / +18.0 w 20 · conf 60%
Full and open competition.				
Issuer & market	ESTIMATED		−0.9	−23.4 / +12.6 w 20 · conf 25%
5 other RFPs from US Immigration and Customs Enforcement on RFP Detector in the past 12 months; no award history found.				
Time & stage	MEASURED		+1.2	−14.9 / +12.2 w 15 · conf 100%
Presolicitation: 395 days to respond (due Dec 17, 2027, 8:00 PM EST). Long lead time.				
Clarity & completeness	ESTIMATED		−2.7	−18.9 / +8.1 w 15 · conf 75%
Documents not listed, named contact with email and phone, 47-word description.				
Freshness	MEASURED		+9.0	−9.0 / +9.0 w 10 · conf 100%
Posted today.				

Starts at 50 · contributions sum to **56.0**

Score **56** (C)

Score trend

Recorded whenever the score changes, last 30 days

The trend appears once the score has changed. Time-dependent factors (deadline, freshness) are re-evaluated every night.

Evaluated Nov 18, 2026, 6:16 AM EST · version 1.0.0

How the score works

Value	weight 20 · −18.0 to +18.0
Competition & access	weight 20 · −18.0 to +18.0
Issuer & market	weight 20 · −23.4 to +12.6
Time & stage	weight 15 · −14.9 to +12.2
Clarity & completeness	weight 15 · −18.9 to +8.1
Freshness	weight 10 · −9.0 to +9.0

Measured data counts fully, estimated data counts less, unknown data counts zero. Grades: A 80–100 · B 65–79 · C 50–64 · D 35–49 · F 0–34. Data confidence (53/100) is how much of the score rests on measured data.

Full methodology: rfpdetector.com/methodology/score

03 Market intelligence

No federal award history found for this agency and NAICS code.

RFPS FROM THIS ISSUER

5

Other RFPs, past 12 months

IT & SOFTWARE RFPS IN DISTRICT OF COLUMBIA

0

Other RFPs, past 12 months

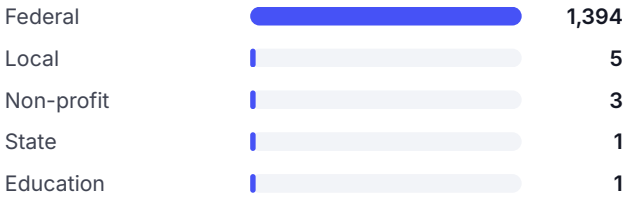
MEDIAN PUBLISHED VALUE

—

Shown once 10+ similar RFPs publish a value

IT & Software RFPs by sector

First seen on RFP Detector, past 12 months · 274 open now



Where they are posted

Top states by place of performance or issuer, past 12 months



No award history found for this agency and NAICS

Federal award records show fewer than 20 contract awards for this NAICS code at the agency and at all agencies combined, or the notice has no NAICS code. The Value and Issuer & market factors are scored as unknown or from issuer activity only, so they have little or no effect on the score.

How this market feeds the score

Value	Competition & access	Issuer & market
0.0	−0.6	−0.9
Value not published	Full and open	Little issuer history

Based on RFP Detector records: public RFPs first seen in the past 12 months, as of Nov 18, 2026.

04 Requirements & logistics

Facts from the notice. Confirm every requirement and date on the official notice before responding.

Eligibility

SET-ASIDE
Full and open competition: any responsible business may respond.

NAICS
541512 Computer Systems Design Services

PRODUCT / SERVICE CODE
7E20

Place & submission

PLACE OF PERFORMANCE
Washington, District of Columbia

HOW TO SUBMIT
As instructed in the official solicitation

OFFICIAL SOLICITATION
Open the official solicitation at rfpdetector.com (free account)

Contacts

Maxine Edwards · primary
maxine.edwards@ice.dhs.gov
2022715812

Documents

No documents are listed on the notice.
Open the official solicitation at rfpdetector.com (free account)

Before you respond

Confirm on the official notice

- [ ] Read every attachment and amendment on the official solicitation
- [ ] Confirm the response deadline and time zone
  Dec 17, 2027, 8:00 PM EST
- [ ] Check you meet the set-aside / eligibility requirement
  Full and open competition
- [ ] Make sure your federal entity registration (UEI) is active
  Federal awards require an active entity registration
- [ ] Confirm how to submit
  See the official solicitation

Bid / no-bid questions

For your own decision

- [ ] Do you have relevant past performance for this scope and customer?
- [ ] Can you staff and deliver on time with a compliant response?
- [ ] Can you perform in Washington, District of Columbia?
- [ ] Does the likely contract size fit your capacity?
- [ ] Do you need a teaming partner or subcontractors to cover the full scope?

A generic checklist, not advice to bid or not bid.

05 Related RFPs

Open RFPs with the same NAICS industry group or category (same state first, then by score), and more from this issuer. Each title links to its page on RFP Detector.

Similar open RFPs

- A | 84 **Standard Labor Data Collection and Distribution Application (Sldcada) Request for Proposal**
  Department of the Navy · Due Dec 6
- A | 81 **Next Generation (NextGen) Passport Personalization Printers Support**
  Department of State · Due Jan 30
- B | 66 **U.S. Senate Wellbeing Application**
  The United States Senate Sergeant at Arms · Due Dec 4
- C | 63 **Enterprise Wide IT Services**
  Department of the Navy · Due Nov 20
- C | 60 **FIID Advanced Anti-Fraud and Risk-Modeling Proof of Concept**
  Federal Emergency Management Agency · Due Dec 4

More from Information Technology Division

- D | 48 **Recruitment and External Applicant Portal Solutions**
  US Immigration and Customs Enforcement · Due Nov 23
- C | 61 **Industry Day for Outcome-Based Rapid Business Integration and Technology (ORBIT) Multiple...**
  US Immigration and Customs Enforcement · Closed
- C | 59 **RFI for Enterprise Software-as-a-Service (SaaS) Electronic Discovery (eDiscovery) Platfor...**
  US Immigration and Customs Enforcement · Closed
- C | 62 **RFI-FY27-SI Powered Communications and Video Intelligence**
  US Immigration and Customs Enforcement · Closed

Data and as-of times

Notice data	Official federal notice, first seen Nov 18, 2026, updated Nov 17, 2026
Score	RFP Detector Score v1.0.0, evaluated Nov 18, 2026, 6:16 AM EST
Report	ID 54e1cbca8d40f1ba0e3e · generated Nov 18, 2026, 2:02 PM EST
Official notice	Open the official solicitation at rfpdetector.com (free account)

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