SPECIAL NOTICE | CLOSED | FEDERAL

Market Research Request - VA Customer Relationship Management (CRM) Modernization (VA-27-00005481)

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Department of Veterans Affairs › Technology Acquisition Center Nj (36c10b)

Solicitation `36C10B27Q0006`

Closed on Oct 26, 2026 · similar open RFPs on page 5

RFP DETECTOR SCORE

High data confidence

Score at publication: 47 (D)

Frozen when the RFP closed; closed RFPs never show a live score

Limited (D, 47/100): posted today, active buyer ($13.5B FY24–FY26); but only less than a day left.

−14.6 Time & stage | +9.0 Freshness | +8.2 Issuer & market | −2.4 Competition & access

Informational, not advice. How the score works: rfpdetector.com/methodology/score

At a glance

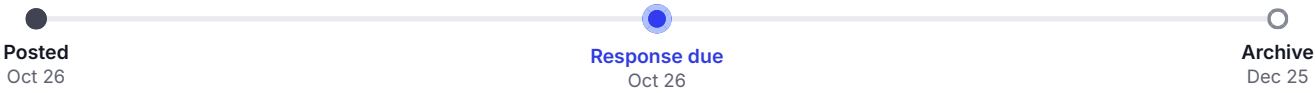
ESTIMATED VALUE	SET-ASIDE	NAICS	PSC
~$393K Estimated: median award, FY24–FY26	None Full and open competition	541512 Computer Systems Design Services	DA01 Product / service code
PLACE OF PERFORMANCE	**POSTED**	**RESPONSE DUE**	**LISTING**
Not stated	Oct 26, 2026 Updated Nov 13, 2026	Oct 26, 2026, 5:00 PM EDT Closed	Official federal notice Updated Nov 13, 2026

Our summary

Department of Veterans Affairs (Technology Acquisition Center Nj (36c10b)) posted a special notice titled “Market Research Request - VA Customer Relationship Management (CRM) Modernization (VA-27-00005481)” under solicitation number 36C10B27Q0006. It was posted on Oct 26, 2026. The response deadline was Oct 26, 2026, 5:00 PM EDT. It is classified under NAICS 541512 (Computer Systems Design Services) and product/service code DA01. No set-aside is listed. 2 documents are...

Summary by RFP Detector.

Timeline



02 Score breakdown

Every RFP starts at 50. Each factor adds or subtracts points depending on how this RFP compares with a typical one, scaled by its weight and by how sure we are of the data. Unknown data has no effect.

Factor		◀ lowers the score · raises the score ▶	Points	Range
Value	ESTIMATED		−1.2	−18.0 / +18.0 w 20 · conf 80%
No value published. Typical award is about $393K: the median of 299 VA contracts over $25K awarded in NAICS 541512, FY24–FY26.				
Competition & access	MEASURED		−2.4	−18.0 / +18.0 w 20 · conf 100%
Full and open competition. The largest recipient took 29% of these dollars in FY24–FY26.				
Issuer & market	MEASURED		+8.2	−23.4 / +12.6 w 20 · conf 100%
VA obligated $13.5B on NAICS 541512 across 377 contracts in FY24–FY26. 88 other notices from this office in the past 12 months.				
Time & stage	MEASURED		−14.6	−14.9 / +12.2 w 15 · conf 100%
Special notice: less than a day to respond (due Oct 26, 2026, 5:00 PM EDT). Very tight.				
Clarity & completeness	MEASURED		−2.1	−18.9 / +8.1 w 15 · conf 100%
2 documents, named contact with email and phone, 106-word description.				
Freshness	MEASURED		+9.0	−9.0 / +9.0 w 10 · conf 100%
Posted today.				

Starts at 50 · contributions sum to **46.9**

Score at publication **47** **(D)**

Score trend

Recorded whenever the score changes, last 30 days

Closed RFPs keep their score at publication, so there is no live trend.

Evaluated Oct 26, 2026, 1:00 PM EDT · version 1.0.0

How the score works

Value	weight 20 · −18.0 to +18.0
Competition & access	weight 20 · −18.0 to +18.0
Issuer & market	weight 20 · −23.4 to +12.6
Time & stage	weight 15 · −14.9 to +12.2
Clarity & completeness	weight 15 · −18.9 to +8.1
Freshness	weight 10 · −9.0 to +9.0

Measured data counts fully, estimated data counts less, unknown data counts zero. Grades: A 80–100 · B 65–79 · C 50–64 · D 35–49 · F 0–34. Data confidence (96/100) is how much of the score rests on measured data.

Full methodology: rfpdetector.com/methodology/score

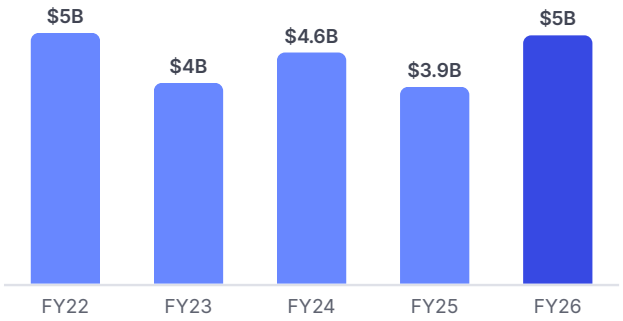
03 Market intelligence

Federal contract awards for Department of Veterans Affairs, NAICS 541512. Award counts and sizes cover new awards in FY24–FY26; dollars are obligations in the same window.

CONTRACTS AWARDED	TOTAL OBLIGATED	MEDIAN AWARD OVER $25K
377	**$13.5B**	**$393K**
New awards, FY24–FY26	Obligated FY24–FY26	299 awards above $25K

Obligations by fiscal year

Department of Veterans Affairs, NAICS 541512



Award size

VA NAICS 541512 contracts, FY24–FY26 (log scale)



For reference, the typical federal contract award above $25K across all agencies is about $69K.

Largest recipients in this market

Share of obligated dollars, FY24–FY26

1	Oracle Health Government Services, Inc.	$3.9B	29%
2	Booz Allen Hamilton Inc	$2B	15%
3	Liberty IT Solutions LLC	$738M	5%
4	Accenture Federal Services LLC	$695M	5%
5	Salient Crgt, Inc.	$553M	4%

These are the largest recipients across this agency and NAICS code, not the incumbent of this RFP. Concentration feeds the Competition & access factor.

How this market feeds the score

Value	Competition & access	Issuer & market
−1.2	−2.4	+8.2
Small typical award (~$393K)	Full and open	Active buyer ($13.5B FY24–FY26)

Federal award history: contract award types A–D, FY24–FY26, updated Nov 14, 2026.

04 Requirements & logistics

Facts from the notice. Confirm every requirement and date on the official notice before responding.

Eligibility

SET-ASIDE

Full and open competition: any responsible business may respond.

NAICS

541512 Computer Systems Design Services

PRODUCT / SERVICE CODE

DA01

Place & submission

PLACE OF PERFORMANCE

Not stated

HOW TO SUBMIT

As instructed in the official solicitation

OFFICIAL SOLICITATION

Open the official solicitation at rfpdetector.com (free account)

Contacts

Crystal Lomonaco · primary
Contract Specialist
crystal.lomonaco@va.gov
848-377-5101

Documents

2 listed

- 36C10B27Q0006 - RFI Loopback.docx
- 36C10B27Q0006 Loopback.docx

Document names from the official notice. RFP Detector doesn't re-host n otice documents.

Open the official solicitation at rfpdetector.com (free account)

This RFP is closed

Responses are no longer accepted, so the response checklist is omitted. The facts above stay available for reference and for similar bids; see similar open RFPs and more from this issuer on page 5.

05 Related RFPs

Open RFPs with the same NAICS industry group or category (same state first, then by score), and more from this issuer. Each title links to its page on RFP Detector.

Similar open RFPs

- B | 75 **Server Assembly 3U, in Repair/Modification of**
  Department of the Navy · Due Jan 4
- B | 74 **Utilization Management Software (VA-27-00009483)**
  Department of Veterans Affairs · Due Dec 11
- B | 73 **VTP VetRide Transportation Solution (VA-27-00009538)**
  Department of Veterans Affairs · Due Dec 4
- B | 73 **Enterprise Database Vulnerability Scanning Solution**
  Department of Veterans Affairs · Due Nov 30
- B | 72 **Alertus Enhanced Notification Licensing & Premier Support**
  Department of Veterans Affairs · Due Nov 30

More from Technology Acquisition Center Nj (36c10b)

- D | 45 **MedKnowledge Decision Support Tools (First Data Bank)**
  Department of Veterans Affairs · Due Nov 25
- F | 29 **FY27 Vocera Annual Service Task Order (Legacy VISN 5) (VA-27-00012318)**
  Department of Veterans Affairs · Due Nov 25
- B | 70 **Workforce Assessment (VA-27-00016203)**
  Department of Veterans Affairs · Due Nov 27
- D | 46 **Artificial Intelligence (AI) Training for the Technology Acquisition Center (TAC)**
  Department of Veterans Affairs · Due Nov 27

Data and as-of times

Notice data	Official federal notice, first seen Nov 13, 2026, updated Nov 13, 2026
Market data	Federal award history, contract award types A–D, FY24–FY26, updated Nov 14, 2026
Score	RFP Detector Score v1.0.0, evaluated Oct 26, 2026, 1:00 PM EDT (score at publication, frozen)
Report	ID 06187e4f399d1ec53878 · generated Nov 22, 2026, 12:04 PM EST
Official notice	Open the official solicitation at rfpdetector.com (free account)

DISCLAIMER

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