SOURCES SOUGHT | CLOSED | FEDERAL

Software-as-a-Service (SaaS) Subscriptions and Systems Integration (SI) Support Services for the Omnichannel Customer Communication System (OCCS)

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Department of Defense › Department of the Army › W6QK ACC-APG CONTR CTR

Solicitation `SaaS_SI_OCCS`

Closed on Oct 29, 2026 · similar open RFPs on page 5



RFP DETECTOR SCORE

High data confidence

Score at publication: 66 (B)

Frozen when the RFP closed; closed RFPs never show a live score

Strong (B, 66/100): posted today, active buyer ($5.2B FY24–FY26); but small typical award (~$165K).

+9.0 Freshness | +6.0 Issuer & market | +5.7 Competition & access | +5.4 Time & stage

Informational, not advice. How the score works: rfpdetector.com/methodology/score

At a glance

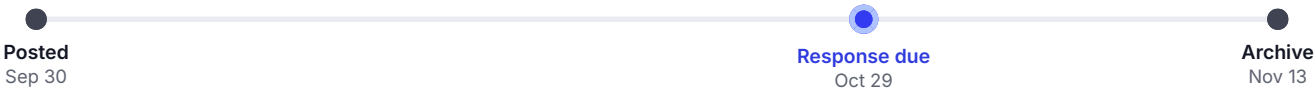
ESTIMATED VALUE	SET-ASIDE	NAICS	PSC
~$165K Estimated: median award, FY24–FY26	None Full and open competition	541519 Other Computer Related Services	R425 Product / service code
PLACE OF PERFORMANCE	**POSTED**	**RESPONSE DUE**	**LISTING**
Fort Lee, Virginia	Sep 30, 2026 Updated Nov 13, 2026	Oct 29, 2026, 4:00 PM EDT Closed	Official federal notice Updated Nov 13, 2026

Our summary

Department of the Army (W6QK ACC-APG CONTR CTR), part of the Department of Defense, posted a sources sought notice titled “Software-as-a-Service (SaaS) Subscriptions and Systems Integration (SI) Support Services for the Omnichannel Customer Communication System (OCCS)” under solicitation number SaaS_SI_OCCS. It was first posted on Sep 30, 2026 and has been updated 6 times since. The response deadline was Oct 29, 2026, 4:00 PM EDT. It is classified under NAICS 541519 and...

Summary by RFP Detector.

Timeline



02 Score breakdown

Every RFP starts at 50. Each factor adds or subtracts points depending on how this RFP compares with a typical one, scaled by its weight and by how sure we are of the data. Unknown data has no effect.

Factor		◀ lowers the score / raises the score ▶	Points	Range
Value	ESTIMATED		−5.3	−18.0 / +18.0 w 20 · conf 80%
No value published. Typical award is about $165K: the median of 804 Army contracts over $25K awarded in NAICS 541519, FY24–FY26.				
Competition & access	MEASURED		+5.7	−18.0 / +18.0 w 20 · conf 100%
Full and open competition. The largest recipient took 7% of these dollars in FY24–FY26, and spending is spread across many vendors.				
Issuer & market	MEASURED		+6.0	−23.4 / +12.6 w 20 · conf 100%
Army obligated $5.2B on NAICS 541519 across 1,031 contracts in FY24–FY26. 6 other notices from this office in the past 12 months.				
Time & stage	MEASURED		+5.4	−14.9 / +12.2 w 15 · conf 100%
Sources sought (market research, not a bid): 29 days to respond (due Oct 29, 2026, 4:00 PM EDT).				
Clarity & completeness	MEASURED		−4.3	−18.9 / +8.1 w 15 · conf 100%
3 documents, named contact with email, 6-word description.				
Freshness	MEASURED		+9.0	−9.0 / +9.0 w 10 · conf 100%
Posted today.				

Starts at 50 · contributions sum to **66.5**

Score at publication **66** **(B)**

Score trend

Recorded whenever the score changes, last 30 days

Closed RFPs keep their score at publication, so there is no live trend.

Evaluated Sep 30, 2026, 1:00 PM EDT · version 1.0.0

How the score works

Value	weight 20 · −18.0 to +18.0
Competition & access	weight 20 · −18.0 to +18.0
Issuer & market	weight 20 · −23.4 to +12.6
Time & stage	weight 15 · −14.9 to +12.2
Clarity & completeness	weight 15 · −18.9 to +8.1
Freshness	weight 10 · −9.0 to +9.0

Measured data counts fully, estimated data counts less, unknown data counts zero. Grades: A 80–100 · B 65–79 · C 50–64 · D 35–49 · F 0–34. Data confidence (96/100) is how much of the score rests on measured data.

Full methodology: rfpdetector.com/methodology/score

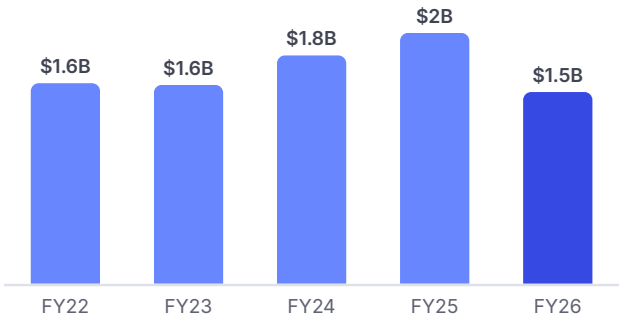
03 Market intelligence

Federal contract awards for Department of the Army, NAICS 541519. Award counts and sizes cover new awards in FY24–FY26; dollars are obligations in the same window.

CONTRACTS AWARDED	TOTAL OBLIGATED	MEDIAN AWARD OVER $25K
1,031	**$5.2B**	**$165K**
New awards, FY24–FY26	Obligated FY24–FY26	804 awards above $25K

Obligations by fiscal year

Department of the Army, NAICS 541519



Award size

Army NAICS 541519 contracts, FY24–FY26 (log scale)



For reference, the typical federal contract award above $25K across all agencies is about $69K.

Largest recipients in this market

Share of obligated dollars, FY24–FY26

1	International Business Machines Corporation	$371M	7%
2	Business Mission Edge, LLC	$236M	4%
3	Northrop Grumman Systems Corporation	$213M	4%
4	Science Applications International Corporation	$193M	4%
5	Affigent, LLC	$193M	4%

These are the largest recipients across this agency and NAICS code, not the incumbent of this RFP. Concentration feeds the Competition & access factor.

How this market feeds the score

Value	Competition & access	Issuer & market
−5.3	+5.7	+6.0
Small typical award (~$165K)	Full and open	Active buyer ($5.2B FY24–FY26)

Federal award history: contract award types A–D, FY24–FY26, updated Nov 13, 2026.

04 Requirements & logistics

Facts from the notice. Confirm every requirement and date on the official notice before responding.

Eligibility

SET-ASIDE

Full and open competition: any responsible business may respond.

NAICS

541519 Other Computer Related Services

PRODUCT / SERVICE CODE

R425

Place & submission

PLACE OF PERFORMANCE

Fort Lee, Virginia

HOW TO SUBMIT

As instructed in the official solicitation

OFFICIAL SOLICITATION

Open the official solicitation at rfpdetector.com (free account)

Contacts

Nicole Tokash · primary
nicole.tokash.civ@army.mil

Documents

3 listed

- Request_for_Information_(RFI).docx
- Request_for_Information_(RFI).docx
- DeCA OCCS ITES RFI 584620 - Questions_DeCA.docx

Document names from the official notice. RFP Detector doesn't re-host notice documents.

Open the official solicitation at rfpdetector.com (free account)

This RFP is closed

Responses are no longer accepted, so the response checklist is omitted. The facts above stay available for reference and for similar bids; see similar open RFPs and more from this issuer on page 5.

05 Related RFPs

Open RFPs with the same NAICS industry group or category (same state first, then by score), and more from this issuer. Each title links to its page on RFP Detector.

Similar open RFPs

- B | 73 **Aie-Its Cso**
  Department of the Army · Due Sep 11
- B | 66 **Modernization of Logistics and Finance Business Systems (PM LOG?FIN formerly EBS?C) – Ope...**
  Department of the Army · Due Jun 2
- C | 64 **Request for Information (RFI) on Artificial Intelligence (AI) Uses for Cislunar Space Veh...**
  Department of the Air Force · Due Dec 4
- C | 64 **Sustainment for SRW**
  National Geospatial-Intelligence Agency (NGA) · Due Dec 11
- C | 62 **Biosequence Search**
  US Patent and Trademark Office · Due Nov 30

More from W6QK ACC-APG CONTR CTR

- D | 38 **Call to Industry: Commercial Software RFI**
  Department of the Army · Due Apr 15
- D | 36 **Army Open Solicitation (Aos)**
  Department of the Army · No due date
- C | 53 **Defense Commissary Agency (DeCA) Planogramming-Assortment Planning Software-as-a-Service ...**
  Department of the Army · Closed
- C | 61 **Enterprise Grocery Product Content Creation, Management, and Syndication Software-as-a-Se...**
  Department of the Army · Closed

Data and as-of times

Notice data	Official federal notice, first seen Nov 13, 2026, updated Nov 13, 2026
Market data	Federal award history, contract award types A–D, FY24–FY26, updated Nov 13, 2026
Score	RFP Detector Score v1.0.0, evaluated Sep 30, 2026, 1:00 PM EDT (score at publication, frozen)
Report	ID ca38beaaba25a1a73190 · generated Nov 19, 2026, 10:25 PM EST
Official notice	Open the official solicitation at rfpdetector.com (free account)

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